

Your contact:

Eric Lanyon
Managing Director
Healthcare UK & Eire
Mauser UK T/A Daniels Healthcare
T: +44 (0) 1865 371 841

Dear Colleague,

12th March 2020

Subject: COVID-19 (“Coronavirus”)

You will be aware of the recent classification of COVID-19 (“Coronavirus”), by the World Health Organisation, as a pandemic. The UK government have also issued comprehensive guidance on the actions we all should take to best contain and delay the spread of this virus.

As a Key partner to the NHS, and the wider UK healthcare sector, MAUSER are actively monitoring all advice/ information and will continue to work closely with all relevant bodies.

As a company, we have implemented precautionary measures internally to both protect our employees and, at the same time, maintain our service levels to our valued customer base.

We are focusing on business continuity and aim to provide the same level of added-value support to our customers, both remotely and at their sites.

That said, we fully appreciate this may need to be reviewed regularly and changed at short notice. As such, we have asked our customer facing teams to re-confirm all scheduled appointments and visits to ensure that we are supporting you, whilst acting in accordance with both local and national guidance.

Where necessary non-essential visits will be postponed and rearranged. Alternatively, if you would like us to provide support remotely via phone call, e-mail or via webinar/skype please do not hesitate to let us know. We will of course update you further as and when the situation and guidance changes.

In the meantime, if you require further clarification or have any additional questions please do not hesitate to speak to your usual contact.

Yours Sincerely,



Eric Lanyon

For and on behalf of Mauser UK Limited.