



### QUALITY POLICY

At MAUSER our customers and their satisfaction are our core concern. As an international organization and as each individual working in it, we are aware, that only by consistently fulfilling the highest quality standards regarding products and services we will maintain our leading market position.

#### Employee training and responsibility

Regardless of their position and function in the company all our employees contribute to achieving the highest quality in their area of responsibility and as an organization in total. Regular training and education of our people is the foundation to do so successfully.

#### Defined and transparent procedures

Our business processes are clearly defined, well described and transparent to everybody working in the company and doing business with us. Procedures are reviewed on a regular basis to continuously improve the effectiveness and quality of our actions with the aim of providing customer full satisfaction.

#### Management commitment

The management as well as the entire MIPS team is fully committed to the principles and procedures as defined in our companies Integrated Management Manual in terms of quality, environment and resource efficiency. Our Integrated Management Manual conforms to the applicable versions of the ISO standards 9001, 14001 and 50001 and is subject to an annual review of adequacy and appropriateness of the procedures defined in it.

We expect all our employees to adhere and follow these guidelines, as it leads to what we are striving for: Excellence in Industrial Packaging!

Oak Brook, IL, 12.04.2022



Mark S. Burgess  
President and CEO

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